

use this handy tip guide

for water damage:

- Move all furniture away from affected area.
- Unplug all electronic devices and cords that are on, or near, wet carpet, floors and walls.
- Ventilate area if possible.
- Do not remove carpet or padding in attempt to dry them yourself! This may cause unnecessary irreparable damage.
- **Call Assurance Cleaning & Restoration**

for fire damage:

- Never touch items with hands that are covered in soot. (skin oils make soot penetrate into many items)
- Never move or throw away anything until an inventory has been made and photos taken.
- Document all conversations with all involved.
- Save all receipts related to fire.
- Emergency pre-cleaning of stainless steel, aluminum, marble and more may be necessary to eliminate acid in the soot etching surfaces.
- **Call Assurance Cleaning & Restoration**



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